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## Diversity and Cultural Competence with Elderly Patients: Best Practices

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Sponsor: Longtree & Associates, a Long-Term Care Seminar and Consulting Firm

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Presenter: Susan Harris (or another approved presenter)

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Date: May 17, 2018

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Time: 6:00pm-7:00pm

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Location: Alameda Care, 303 Elm St. Perth Amboy

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CE: 1.0 SW

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### Course Description:

This course is designed for Social Workers, RNs and other healthcare professionals seeking to improve their cultural competence skills when working with a diverse elderly patient population.

### Course Objectives:

1. Identify key challenges in working with a diverse elderly population
2. Demonstrate cultural competence awareness as it relates to identifying appropriate interventions
3. Identify use of appropriate interviewing and helping skills and describe common missteps.

This course is approved by the Association of Social Work Boards - ASWB NJ CE Course Approval Program Provider #13. Course # 1608 from 12/06/2017 to 12/06/2019. Social workers will receive the following type and number of credit(s): Cultural Competence 1.0. Method of delivery: Face to Face. Level of Practice: Beginning to Intermediate.

Longtree and Associates, provider #1208, is approved as a provider for social work continuing education by the Association for Social Work Boards (ASWB) through the Approved Continuing Education Program. Longtree and Associates maintains responsibility for the program. ASWB Approval Period: 03/20/2017 – 03/20/2020. Social workers should contact their regulatory board to determine course approval. Social workers participating in this course will receive 1.0 continuing education clock hours.

Provider approved by the State of California Board of Registered Nursing, Provider Number (CEP) 15796, for 1.0 contact hours. Valid until June 20, 2019.

Your presenter, Susan Harris, CRA, ADC, LNHA, BA, MC, is a highly-accomplished health care executive with over 23 years' experience at the helm of several senior living facilities and home and community based programs. She has spoken at the White House on eldercare issues, and has a keen understanding of the ethical issues surrounding end-of-life care decisions and advance care planning. Ms. Harris has previously served as a consultant for CMS where she contributed to regulatory change and training of surveyors nationally on these changes. She has published articles in various industry journals, has served as a member of the Leading Age National Public Policy Congress, and has been delivering training on regulatory changes for over 20 years

There is no fee for this program. If you have questions or concerns about the course content, references, content evaluation, grievances, registration, facilities, special accommodations, course administration or if you want more information on social work continuing education units, please contact Laurie Loughney at Longtree & Associates, LLC at 848-218-1320 or at [longtreeena@aol.com](mailto:longtreeena@aol.com). Attendees who complete this course, sign in and out, and complete the course evaluation will be awarded a Certificate of Attendance on that date.

See agenda following:

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**1.0 CE**

Objectives	Content (Topics)	Time Frame	Presenter	Teaching
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				Methods
List learner's objectives in behavioral terms	Provide an outline of the content for each objective	State the time frame for each objective	List the faculty for each objective	Describe the teaching methods
1. Identify key challenges in working with a diverse elderly population	Introduction <ul style="list-style-type: none"> <li>Understanding cultural dynamics among elderly</li> </ul>	15 minutes	Laurie Loughney, BA, LNHA, CALA, CDP, CSW, AHM	Lecture, power point
2. Demonstrate cultural competence awareness as it relates to identifying appropriate interventions	Overview of the 5 essential core competencies	15 minutes	Laurie Loughney	Lecture, class discussion, power point
3. Identify use of appropriate interviewing and helping skills and describe common missteps.	Review of ethical considerations and applications in using interview tools <ul style="list-style-type: none"> <li>Communication errors that lead to missteps</li> <li>Case Studies analysis</li> </ul>	30 minutes	Laurie Loughney	Lecture, power point, class discussion, case studies